



## SOLVE & EVOLVE

# Healthcare Challenge 5 of 6: Change: Transform Records Management to Enterprise Information Governance (IG)

## SOLVE:

### 8 Change Agents to Lead the Journey to Enterprise Information Governance

1

#### BANDWIDTH AND FOCUS

Outsource physical storage and transactional work to free up bandwidth and shift internal resources to higher-value priorities.

2

#### KNOWLEDGE OF GAPS AND INEFFICIENCIES

Assess the current state to gain a more complete view of information types, systems and management policies across the enterprise.

3

#### SHORT TERM PRIORITIES

Identify areas of greatest vulnerability for short-term work on information policy, content and workflows.

4

#### EXECUTIVE SPONSORSHIP

Secure support by aligning IG initiatives to strategic priorities like cost reduction and quality improvement.

5

#### INTERDISCIPLINARY PARTICIPATION

Create a cross-functional steering group with representation from clinical, admin, IT, legal, finance and other critical stakeholders.

6

#### BROADER VIEW OF RECORDS

Expand IG initiatives to address additional record types such as invoices, human resources records, lab notebooks, electronic records and medical images.

7

#### A WAY TO MEASURE

Document cost savings, risk reduction and operational improvements every step of the way.

8

#### UNIFYING POLICIES

Create a unified policy framework that reflects governance decisions, standards and best practices.

## EVOLVE:

Get [more tips](#) and a roadmap to lead the change to Enterprise Information Governance.

